

# Billy Joinville

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## EDUCATION

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### University of Miami

*B.A. in Computer Science (Minor in Sustainable Business and Communication Studies)*

Coral Gables, Florida

May 2026

- **GPA:** 3.70 / 4.00
- **Honors:** President's Honor Roll, Provost's Honor Roll, Dean's List
- **Relevant Coursework:** Data Structures, Java, Python, C, C++, Discrete Mathematics, Corporate Sustainability
- **Study Abroad Fall 2025:** Barcelona, Spain – International Business, Technology & Communication

## WORK & LEADERSHIP EXPERIENCE

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### WebEaze Web Design

*Founder & Lead Engineer*

Coral Gables, Florida

Oct 2024 – Present

- Founded and scaled a subscription-based web platform delivering 40+ user-facing, responsive websites for small businesses.
- Designed frontend systems using React, JavaScript, HTML, and CSS, emphasizing reusable components, performance, and accessibility.
- Implemented analytics, SEO tooling, and conversion tracking to optimize user engagement and product outcomes.
- Partnered directly with clients as product stakeholders to translate business requirements into UI flows and technical solutions to scale.
- Automated workflows and internal tooling using Google Workspace, HubSpot, Calendly, and custom scripts (JS) to improve efficiency.

### Ibis Prep

*Computer Science & Mathematics Tutor*

Coral Gables, Florida

Nov 2024 – Present

- Mentored students in computer science fundamentals, reinforcing clear technical communication.
- Designed structured lesson plans and coding exercises to teach algorithmic thinking and problem-solving.
- Collaborated with leadership to expand curriculum offerings and pilot new technical modules to strengthen student engagement and retention.

### Alpha Kappa Psi

*Administrative Director*

Coral Gables, Florida

Dec 2024 – May 2025

- Built and maintained the organization's official website, improving internal user experience and information accessibility.
- Collaborated with inter-teams including finance and leadership teams to manage budgets and engagement initiatives.
- Led communication systems supporting weekly reporting and member operations.

### Fizz Social Corp.

*Social Media Intern*

Camden, Delaware

May 2025 – Sep 2025

- Analyzed onboarding and engagement data to inform product and growth strategy with leadership and engineering teams.
- Collaborated with marketing teams to improve user acquisition and retention post-launch by analyzing account profiles and patterns.
- Translated behavioral insights into actionable recommendations for platform optimization.

### University of Miami Information Technology

*IT Lab Technician*

Coral Gables, Florida

Sep 2022 – May 2026

- Managed lifecycle and deployment of 500+ devices using Excel and Workday.
- Provided technical troubleshooting and hardware/software support for faculty and staff.
- Assisted leadership with asset management, compliance, and security monitoring for university-owned devices.

### Delaware Elevator, Inc.

*Information Technology Intern*

Salisbury, Maryland

Jun 2023 – Aug 2024

- Built automation scripts in Python and JavaScript, reducing help desk response times by 30%.
- Integrated data dashboards using Power BI and Microsoft Dynamics to track performance metrics.
- Supported data modeling and reporting improvements for executive stakeholders.

### Spotify

*Community Star*

United States, Remote

Aug 2018 – Present

- Represent Spotify's global community program, collaborating with internal teams to improve user experience and support workflows.
- Created and edited help content used by thousands of visitors and users, increasing engagement and clarity.
- Analyzed feedback trends to provide user experience and product insights to senior teams, significantly by attending the annual Star Jam.

## SKILLS, ACTIVITIES & INTERESTS

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### Technical Skills

Frontend: HTML, CSS, JavaScript, React

Backend: Python, Java, Automation, REST APIs

Product: UX-focused deployment, Analytics, Experimentation

Tools: Figma, Git, Google Workspace, HubSpot, Power BI

**Leadership & Involvement:** President, University of Miami Club Running; Elections Committee, Student Government; Peer Mentor; Orientation Fellow, IMPACT Leadership Retreat

**Languages:** Haitian Creole, Spanish

**Interests:** Competitive distance running, UX research, system optimization and debugging, community-driven technology, travel, narrative non-fiction books